



Governor's Advisory Council for Exceptional Citizens (GACEC) 516 West Loockerman St., Dover, DE 19904  
302-739-4553 (voice) 302-739-6126 (fax) <http://www.gacec.delaware.gov>

April 30, 2020

Corinna Getchell  
Office of Health Facilities Licensing and Certification  
Division of Health Care Quality  
261 Chapman Road, Suite 200  
Newark, Delaware 19702

**RE: DHSS/DHCQ Proposed Personal Assistance Services Agencies Regulation [23 DE Reg. 818 (April 1, 2020)]**

Dear Ms. Getchell:

The Governor's Advisory Council for Exceptional Citizens (GACEC) has reviewed the Delaware Health and Social Services (DHSS)/Division of Health Care Quality (DHCQ) proposal to amend existing regulations pertaining to personal assistance services agencies. The amendments implement the terms of the "Share the Care Act" (SB 27) which was passed by the General Assembly in April 2019 and signed into law by Governor Carney on June 13, 2019. Council **endorses** the proposed amendments as they implement existing law and add additional protections for consumers in the form of requiring providers to implement grievance procedures and disaster preparedness plans.

Thank you for your consideration of our endorsement. Please contact me or Wendy Strauss at the GACEC office if you have any questions.

Sincerely,

*Ann C Fisher*

Ann C. Fisher  
Chairperson

ACF: kpc